



 ROGERS

FAQs

Frequently Asked Questions

FAQs - Frequently Asked Questions

1. How do I order a new device?
2. How do I upgrade my existing line(s) ?
3. What is device financing/how does upfront edge work ?
4. How do I order a SIM Card? (Bring Your Own Device)
5. How do I port my number over from another Carrier?
6. How do I transfer ownership from corporate to personal? With and without a device
7. How to read your first Rogers Bill?

FAQs - Frequently Asked Questions: How do I order a new device?

The screenshot shows the Rogers Admin website interface. At the top, there is a red navigation bar with the Rogers logo on the left and user information on the right: a home icon, 'Welcome, TESTIDV_sa', 'ON', and 'Français'. Below the navigation bar, the page title 'Rogers Admin' is centered. A large banner area contains the text 'Get Started Here.' followed by a sub-header: 'Select a category to view more menu options for activating new lines, purchasing a new device & more...'. Below this, there are two main navigation buttons: 'I am a new Rogers Wireless Customer' (with a plus icon) and 'I am an Existing Rogers Wireless Customer' (with a person icon). A dropdown menu is open under the 'I am a new Rogers Wireless Customer' button, with the following options: 'Order a New Device with a Plan' (highlighted with a yellow border), 'Use Your Own Device & Select a Plan', and 'Accessory Only'. Below the navigation, there is a 'Featured Devices' section with a 'View All Devices' link on the right. This section displays four device cards, each with a phone image, a title, and a 'View Details' button: 1. iPhone 12 128GB Black, 2. iPhone 12 128GB Blue, 3. Samsung Galaxy S10 Black 128GB, and 4. iPhone 12 128GB Green.

Step 1.

Go to “Order a New Device with a Plan”

FAQs - Frequently Asked Questions: How do I order a new device?

ROGERS

Welcome, TESTIDV_sa ON Français

Rogers Admin

[Go Back](#)

Order a New Device with a Plan

1. Enter Account Information

Province
Ontario

Continue

2. Select a Device

3. Select a Plan

4. Select Add Ons (Optional)

5. Select Accessories (Optional)

6. Customer Information

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Step 2.

Select the province associated with the device.

Step 3.

Click 'Continue'

FAQs - Frequently Asked Questions: How do I order a new device?

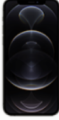
2. Select a Device

Manufacturer Model [Reset Filter](#)

Please select item from the dropdown above to see the results

What is Financing? ⓘ What is Upfront Edge? ⓘ

iPhone 12 Pro
● Out Of Stock




Colour

Storage 128 GB 256 GB 512 GB

[Select](#)
[View Details](#)

iPhone 12
● Out Of Stock




Colour

Storage 64 GB 128 GB 256 GB

[Select](#)
[View Details](#)

Samsung Galaxy Note20 5G
● In Stock




Colour

Storage 128 GB

[Select](#)
[View Details](#)


Samsung Galaxy Note20 Ultra 5G
● In Stock



Colour

Storage


iPhone SE (2020)
● In Stock



Colour

Storage

Samsung Galaxy A71
● In Stock



Colour

Storage

Step 4.

Select a Device.

Then click 'Select'

FAQs - Frequently Asked Questions: How do I order a new device?

Province: Ontario

2. Select a Device

Manufacturer: All | Model: All | [Reset Filter](#)

Please select item from the dropdown above to see the results

What is Financing? ⓘ | What is Upfront Edge? ⓘ

Samsung Galaxy A71

In Stock

Colour:

Storage: 128 GB

[View Details](#)

Select Your Device Cost

Special Offers Receive \$410.16 in credit over 24 months.

\$0.00 down on financing | ~~\$29.59/mo~~ \$12.50/mo

[Rogers Infinite Plan™](#) | Taxes Extra | 24mos

Full Device Price: \$710.00 (Before Tax) | Recurring Credit Amount: \$17.09

Recurring Credit Period: 24 mos

\$710.00 on NOTERM

[Rogers Infinite Plan™](#)

iPhone 12 Pro

Out Of Stock

Colour:

[View Details](#)

iPhone 12

Out Of Stock

Colour:

[View Details](#)

Samsung Galaxy Note20 5G

In Stock

Colour:

[View Details](#)

Click Continue to Select Plan | [Cancel Order](#) | [Continue](#)

Step 5.

After selecting the device you'd like. Select which option: Financing or Bring Your Own Device option

(scroll down)

After you select the category, you will see the continue button.

FAQs - Frequently Asked Questions: How do I order a new device?

Operating System: Android **Rogers Infinite Plan™**

3. Select a Plan

Select a Plan Type

Voice & Data Plan

Filter By Plan

Price Low to High

Limited Time Offer - National Infinite 20GB - Financing	\$63.75/mo
National Infinite 10GB - Financing	\$67.50/mo
Limited Time Offer - National Infinite 30GB - Financing	\$70.00/mo
National Infinite 50GB - Financing	\$87.50/mo

4. Select Add Ons (Optional)

5. Select Accessories (Optional)

6. Customer Information

Click Continue to Select Add-on [Cancel Order](#) **Continue**

***First 24 month(s)** **Special Offer**

Plan	
Limited Time Offer - National Infinite 20GB - Financing	\$63.75
City:1	
Monthly SubTotal	\$76.25
Onetime Fee	
Device	
Samsung Galaxy A71	\$0.00
City:1	
Full Device Price \$710.00 (before tax)	
Hardware SubTotal	\$0.00

Step 6. Select a Plan


Then click
'Continue'

FAQs - Frequently Asked Questions: How do I order a new device?

4. Select Add Ons (Optional)

Selected Add-ons :

 TRAVEL - INTL. (1)

 LONG DISTANCE (1)

 DEVICE PROTECTION (3)

5. Select Accessories (Optional)

6. Customer Information

Qty: 1	
Monthly SubTotal	\$76.25
Onetime Fee	
Device	
Samsung Galaxy A71	\$0.00
Qty: 1	
Full Device Price \$710.00 (before tax)	
Hardware SubTotal	\$0.00

You can either select Add Ons or skip this step [Cancel Order](#)

[Skip](#)

Step 7.

Optional:

Select Add Ons

Or you can skip this step by selecting 'Skip'

FAQs - Frequently Asked Questions: How do I order a new device?

5. Select Accessories (Optional)

Specific to my device selection (Samsung Galaxy A71)

- Batteries (18)
- Cases (5)
- Chargers (37)
- Headset/Bluetooth (126)
- SIM Cards (1)
- Others (167)

6. Customer Information

You can either select Accessories or skip this step [Cancel Order](#) [Skip](#)

Onetime Fee

Device	
Samsung Galaxy A71	\$0.00
Qty: 1	
Full Device Price \$710.00 (before tax)	

Hardware SubTotal	\$0.00
--------------------------	---------------

Step 8.

Optional:

Select Accessories

Or you can skip this step by selecting 'Skip'

FAQs - Frequently Asked Questions: How do I order a new device?

6. Customer Information

Upload User Info Template
[Download User Info Template](#) Upload User Info File

Legal First Name Last Name City

Port Type
 I need a new number I want to port from Wireless to Wireless
(This is to bring in a number from another carrier into the Rogers network)

Employee Verification ⓘ
 Corporate Contact Email

Corporate Contact Email
Please visit www.rogers.com/preferred to request your unique discount passcode. For more information, click on the Information tab.

Passcode

[Cancel Order](#) [+ Add New Line](#) [Proceed to Credit Check](#)

Samsung Galaxy A71
City:1
Full Device Price \$710.00 (before tax)

Hardware SubTotal **\$0.00**

Step 9.

Fill out “Customer Information”

Customer has the option of porting their number, by clicking the radio button “I want to port from Wireless to Wireless”.

Customer must also proceed to www.rogers.com/preferred to obtain a passcode to proceed to Credit check.

FAQs - Frequently Asked Questions: How do I order a new device?

Rogers Admin

Order a New Device with a Plan

Credit Check Information

Date of Birth (MM/DD/YYYY)
mm/dd/yyyy

Identification

SIN Drivers License

Province: Select Drivers License Number: Expiry date (mm/dd/yyyy): mm/dd/yyyy

Credit Card Details

Enter Credit Card Number

Token Number Credit Card Type Masked Credit Card Number

Credit Card Holder Name Expiry month: Select Expiry year: Select Postal Code

Home Address

Legal First Name Last Name

Address Powered by AddressComplete

Manually Enter

Street Number Street Name Apt/Suite City

Province: Select Postal Code Home Telephone

I hereby authorize Rogers and any other person, consumer reporting agent or credit grantor to verify the information

[Cancel Order](#) [Proceed to Billing](#)

Cart Summary

Monthly Fee

Device Financing Qty:1	\$29.99
Monthly Installments Qty:1	\$12.50
*First 24 months	
Special Offer	

Plan

Limited Time Offer - Nati... Qty:1	\$63.75
------------------------------------	---------

Monthly SubTotal \$76.25

Onetime Fee

Device

Samsung Galaxy A71 Qty:1	\$0.00
Full Device Price \$710.00 (before tax)	

Hardware SubTotal \$0.00

Step 10.

Fill in all the information under Credit Check Information.

Then select 'Proceed to Billing'

FAQs - Frequently Asked Questions: How do I order a new device?

ROGERS Welcome, TESTIDV_ca - CN Français

Rogers Admin

[Go Back](#)

Order a New Device with a Plan

Shipping & Billing Information

Rogers Payment Method
Monthly Airtime Invoice

Rogers Billing Address
 Same as home address

Company Name Legal First Name Last Name

Address Powered by AddressComplete

Manually Enter
Street Number Street Name Suite / Apt # City

Province Postal Code Home telephone
Ontario

Hardware Payment Method
Rogers Wireless Monthly Airtime Invoice

Hardware Billing Address Same as Rogers Wireless Billing Address

Hardware Shipping Address Same as Rogers Wireless Billing Address

Wireless Service Agreement Option
How would you like to receive the Wireless Service Agreement (WSA) copy?
 Email Paper

Order Contact Information
Name Email Telephone Number
preferred_passcode@rogersdire

Send an additional receipt and shipping confirmation by adding the recipient's email below
Email Address 1 (Optional) Email Address 2 (Optional)
 Send Shipping Confirmation Only Send Shipping Confirmation Only

Cart Summary

Monthly Fee

Device Financing	\$29.99
Day:1	
Monthly Installments	\$12.50
Day:1	

*Five 24 month(s)
[Cancel Offer](#)

Plan

Limited Time Offer - Natl ...	\$63.75
Day:1	

Monthly SubTotal **\$76.25**

Onetime Fee

Device

Samsung Galaxy A71	\$0.00
Day:1	

Full Device Price \$710.00 (before tax)

Hardware SubTotal **\$0.00**

[Cancel Order](#) [Submit Order](#)

Step 11.

Fill out the information for Shipping & Billing Information.

Then select: 'Submit Order'

Added feature: Customer can add additional recipients when sending shipping confirmations.

FAQs - Frequently Asked Questions: How do I order a new device?

Submit Order

Please review all details in the order are correct. Once submitted, your order will begin immediately processing. For any changes, please click to go back and review the order.

[Go Back](#)

[Submit Order](#)

Order confirmation

Pop up notification

Purchase Complete !

Here is your confirmation number for your records

Order confirmation Number

2523998

Thank you for participating in the Rogers Preferred Program at Rogers. An email notification has been sent to your email address with the details of the order

Upon completing this order, you will be sent an email from noreply@rogersdirect.ca to the email address listed above. Please follow the instructions in the email to complete your transaction. Please ensure you add noreply@rogersdirect.ca to the safe sender list to prevent the email from entering your spam folder

[Print Receipt](#)

[Go to Homepage](#)

[Continue Ordering](#)

After submitting your order. You will receive a pop up notification asking to verify all information on the order.

Once you continue. You will receive 'Purchase Complete' notification.

Select 'Continue Ordering' - Order complete!

FAQs - Frequently Asked Questions

1. How do I order a new device?
2. How do I upgrade my existing line(s) ?
3. What is device financing/how does upfront edge work ?
4. How do I order a SIM Card? (Bring Your Own Device)
5. How do I port my number over from another Carrier?
6. How do I transfer ownership from corporate to personal? With and without a device
7. How to read your first Rogers Bill?

FAQs - Frequently Asked Questions: How do I upgrade my existing line(s)?

The screenshot shows the Rogers Admin website interface. At the top, there is a red navigation bar with the Rogers logo and user information: 'Welcome, TESTIDV_sa', 'ON', and 'Français'. Below this is a white header with 'Rogers Admin' and a large banner area titled 'Get Started Here.' with the subtext 'Select a category to view more menu options for activating new lines, purchasing a new device & more.' Two red buttons are visible: 'I am a new Rogers Wireless Customer' and 'I am an Existing Rogers Wireless Customer'. A dropdown menu is open under the 'I am an Existing Rogers Wireless Customer' button, showing three options: 'Order a New Device with a Plan', 'Use Your Own Device & Select a Plan' (highlighted with a yellow border), and 'Accessory Only'. Below the banner is a 'Featured Devices' section with a 'View All Devices' link. It displays four device cards: 'iPhone 12 128GB Black', 'iPhone 12 128GB Blue', 'Samsung Galaxy S10 Black 128GB', and 'iPhone 12 128GB Green'. Each card includes an image of the device and a 'View Details' button.

Step 1.

Go to "Use Your Own Device & Select a Plan"

FAQs - Frequently Asked Questions: How do I upgrade my existing line(s)?

ROGERS

Welcome, TESTIDV_sa ON Français

Rogers Admin

[Go Back](#)

Use Your Own Device & Select a Plan

1. Enter Account Information

Province
Ontario

Continue

2. Select SIM Type

3. Select a Plan

4. Select Add Ons (Optional)

5. Customer Information

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Step 2.

Fill out 'Use Your Own Device & Select a Plan'

Step 3.

Enter Account Information: Select province - then select 'Continue'

FAQs - Frequently Asked Questions: How do I upgrade my existing line(s)?

Step 4.

Select SIM Type

Once you select the option of SIM you need, you'll have the option of selecting the plan.

The screenshot shows the Rogers Admin interface. At the top, there is a red navigation bar with the Rogers logo, a home icon, and the text 'Welcome, TESTIDV_sa ON Français'. Below this, the main heading is 'Rogers Admin'. A 'Go Back' link is visible. The main content area is titled 'Use Your Own Device & Select a Plan'. It contains a vertical list of steps: '1. Account Information' (with a green checkmark and an 'Edit' link), '2. Select SIM Type' (highlighted in bold), '3. Select a Plan', '4. Select Add Ons (Optional)', and '5. Customer Information'. The '2. Select SIM Type' step is expanded to show a 'SIM Type' dropdown menu with 'Select' as the current selection.

FAQs - Frequently Asked Questions: How do I upgrade my existing line(s)?

2. Select SIM Type

SIM Type


LTE Multi-Sim (Regular / Micro / Nano) ▾

LTE Multi-Sim
(Regular / Micro /
Nano)

Select Offers

\$0.00 Monthly

Rogers Infinite Plan™



3. Select a Plan

4. Select Add Ons (Optional)

5. Customer Information

Click Continue to Select Plan [Cancel Order](#) [Continue](#)

Step 5.

Click

'Continue'

FAQs - Frequently Asked Questions: How do I upgrade my existing line(s)?

3. Select a Plan

Select a Plan Type

Voice & Data Plan

Filter By Plan

Price Low to High ▾

Limited Time Offer - National Infinite 20GB - Bring Your Own Device (New Activation Only)	\$50.00/mo
Limited Time Offer - National Infinite 10GB - Bring Your Own Device	\$56.00/mo
Limited Time Offer 20GB - Bring Your Own Device	\$60.00/mo
Limited Time Offer - National Infinite 30GB - Bring Your Own Device	\$70.00/mo
National Infinite 50GB - Bring Your Own Device	\$87.50/mo

4. Select Add Ons (Optional)

5. Customer Information

Click Continue to Select Add-on [Cancel Order](#) [Continue](#)

Onetime Fee	
SIM Type	
LTE Multi-Sim (Regular / ... Qty: 1	\$0.00
Hardware SubTotal	\$0.00

Step 6.

Select the plan
you want. Step 7.
Click 'Continue'

FAQs - Frequently Asked Questions: How do I upgrade my existing line(s)?

4. Select Add Ons (Optional)

Selected Add-ons :



TRAVEL - INTL. (1)



LONG DISTANCE (1)



DEVICE PROTECTION (3)

5. Customer Information

You can either select Add Ons or skip this step [Cancel Order](#)

[Skip](#)

Step 8.

Optional:

Select Add Ons

Or you can skip this step by selecting 'Skip'

FAQs - Frequently Asked Questions: How do I upgrade my existing line(s)?

5. Customer Information

Upload User Info Template
[Download User Info Template](#) [Upload User Info File](#)

Legal First Name: Last Name: City:

IMEI # (i) SIM (Optional)

Port Type
 I need a new number I want to port from Wireless to Wireless
(This is to bring in a number from another carrier into the Rogers network)

Employee Verification (i)

Corporate Contact Email

Corporate Contact Email
Please visit www.rogers.com/preferred to request your unique discount passcode. For more information, click on the Information tab.

Passcode

[Cancel Order](#) [Proceed to Credit Check](#)

Step 9.

Fill out “Customer Information”

Customer has the option of porting their number, by clicking the radio button “I want to port from Wireless to Wireless”.

Customer must also proceed to www.rogers.com/preferred to obtain a passcode to proceed to Credit check.

FAQs - Frequently Asked Questions: How do I upgrade my existing line(s)?

ROGERS Rogers Admin

Welcome, TESTIDV_sa ON Français

Use Your Own Device & Select a Plan

Credit Check Information

Date of Birth (MM/DD/YYYY)
02/05/2002

Identification

SIN Drivers License

999999999

Credit Card Details

Enter Credit Card Number
*****3556

Token Number Credit Card Type Masked Credit Card Number
2977337486543556 VISA **** * 3556

Credit Card Holder Name Expiry month Expiry year Postal Code
Rogers Admin 2 2026 L6T1E4

Home Address

Legal First Name Last Name
Rogers Admin

Address Powered by AddressComplete
30, Victoria Crescent, 30

Manually Enter

Street Number Street Name Apt/Suite City
30 Victoria Crescent Broompton

Province Postal Code Home Telephone
Ontario L6T1E4 905-595-9898

I hereby authorize Rogers and any other person, consumer reporting agent or credit grantor to verify the information

[Cancel Order](#) [Proceed to Billing](#)

Cart Summary

Monthly Fee

Plan
Limited Time Offer - Nati ...
Qty: 1 \$50.00

Monthly SubTotal \$50.00

Onetime Fee

SIM Type
LTE Multi-Sim (Regular / ...
Qty: 1 \$0.00

Hardware SubTotal \$0.00

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Step 10. Fill in the Credit Check information.

Then 'Proceed to Billing'

FAQs - Frequently Asked Questions: How do I upgrade my existing line(s)?

The screenshot shows the Rogers Admin interface. At the top, there's a navigation bar with the Rogers logo, a home icon, and the text 'Welcome, TESTIDV_sa ON Français'. Below this is the 'Rogers Admin' header and a 'Go Back' link. The main content area is titled 'Use Your Own Device & Select a Plan'. On the left is a large form titled 'Shipping & Billing Information'. This form includes sections for 'Rogers Payment Method' (with a dropdown menu), 'Rogers Billing Address' (with a checkbox for 'Same as home address'), 'Company Name' (with fields for 'Legal First Name' and 'Last Name'), 'Address' (with a 'Powered by AddressComplete' logo), 'Manually Enter' (with fields for 'Street Number', 'Street Name', 'Suite / Apt #', and 'City'), 'Province' (with a dropdown menu), 'Postal Code', and 'Home telephone'. Below these are 'Hardware Payment Method' (with a dropdown menu), 'Hardware Billing Address' (with a checked checkbox for 'Same as Rogers Wireless Billing Address'), and 'Hardware Shipping Address' (with a checked checkbox for 'Same as Rogers Wireless Billing Address'). The 'Order Contact Information' section has fields for 'Name', 'Email' (with the value 'preferred.passcode@rogersdine'), and 'Telephone Number'. At the bottom of the form, there's a section for 'Send an additional receipt and shipping confirmation by adding the recipient's email below' with two optional email address fields and checkboxes for 'Send Shipping Confirmation Only'. At the bottom right of the form are 'Cancel Order' and 'Submit Order' buttons. On the right side of the page is a 'Cart Summary' sidebar. It shows 'Monthly Fee' with a sub-total of '\$50.00', 'Plan' (Limited Time Offer - Nati... Qty 1), 'Monthly SubTotal' of '\$50.00', 'Onetime Fee', 'SIM Type' (LTE Multi-Sim (Regular / ... Qty 1) with a sub-total of '\$0.00'), and 'Hardware SubTotal' of '\$0.00'.

Step 11.

Fill out the information for Shipping & Billing Information.

Then select: 'Submit Order'

Added feature: Customer can add additional recipients when sending shipping confirmations.

FAQs - Frequently Asked Questions: How do I upgrade my existing line(s)?

Submit Order

Please review all details in the order are correct. Once submitted, your order will begin immediately processing. For any changes, please click to go back and review the order.

[Go Back](#)

[Submit Order](#)

Order confirmation

Pop up notification

Purchase Complete !

Here is your confirmation number for your records

Order confirmation Number

2524009

Thank you for participating in the Rogers Preferred Program at Rogers. An email notification has been sent to your email address with the details of the order

Upon completing this order, you will be sent an email from noreply@rogersdirect.ca to the email address listed above. Please follow the instructions in the email to complete your transaction. Please ensure you add noreply@rogersdirect.ca to the safe sender list to prevent the email from entering your spam folder

[Print Receipt](#)

[Go to Homepage](#)

[Continue Ordering](#)

After submitting your order. You will receive a pop up notification asking to verify all information on the order.

Once you continue. You will receive 'Purchase Complete' notification.

Select 'Continue Ordering' - Order complete!

FAQs - Frequently Asked Questions

1. How do I order a new device?
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3. What is device financing/how does upfront edge work ?
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7. How to read your first Rogers Bill?

FAQs - Frequently Asked Questions: Device Financing



Affordable

Get any smartphone, tablet and smartwatch, today and every day, for \$0 down and 0% interest, and pay it off in equal monthly payments.



Flexible

Pay it off over 24 months and have the option to make lump sum payments on your balance!



Transparent

Your monthly device and plan payments are shown separately. When your financing term ends, your device payments drop off.

How does financing work?

1. Get any smartphone for \$0 down, 0% interest with financing
2. Add it to your Rogers Infinite plan
3. Pay off your device in equal payments over your 24-month term

FAQs - Frequently Asked Questions: Device Financing



Your device

\$0.00
down

Taxes extra | 24 mos* | 0% APR
On a Rogers Infinita™ plan

With Upfront Edge

Full price	\$1200.00
Tax (10%)*	\$120.00
Upfront Edge amount	-\$320.00
Financing amount	\$1000.00

Monthly device payments
(incl. taxes) **\$41.66**

Return your phone within 24 months or pay off Upfront Edge amount of \$320.

Without Upfront Edge

Full price	\$1200.00
Tax (10%)*	\$120.00
Financing amount	\$1320.00

Monthly device payments
(incl. taxes) **\$55.00**

After 2 years, you keep your phone.

The prices, Upfront Edge amount, tax, and plan information shown above are for example purposes only. Taxes vary depending on province.

How does Upfront Edge works?

- Choose a device
- Get the device with financing for \$0 down and 0% interest
- Enjoy upfront edge amount

FAQs - Frequently Asked Questions

1. How do I order a new device?
2. How do I upgrade my existing line(s) ?
3. What is device financing/how does upfront edge work ?
4. How do I order a SIM Card? (Bring Your Own Device)
5. How do I port my number over from another Carrier?
6. How do I transfer ownership from corporate to personal? With and without a device
7. How to read your first Rogers Bill?

FAQs - Frequently Asked Questions: SIM Card

The screenshot shows the Rogers Admin website interface. At the top, there is a red navigation bar with the Rogers logo and a user greeting: "Welcome, TESTIDV_sa ON Français". Below this is a white header with "Rogers Admin" and a "Get Started Here." section. A dropdown menu is open, showing options for new and existing customers. The "Transfer Of Ownership" option is highlighted with a yellow box. Below the menu, there are four featured device cards for iPhone 12 128GB in different colors (Black, Blue, Green), each with a "View Details" button.

ROGERS Welcome, TESTIDV_sa ON Français

Rogers Admin

Get Started Here.

Select a category to view more menu options for activating new lines, purchasing a new device & more.

- I am a new Rogers Wireless Customer
- I am an Existing Rogers Wireless Customer
 - Upgrade to a New Device & Plan
 - Transfer Of Ownership Company to Employee
 - Add a New Additional Line
 - Change Your Plan to Receive Your Discount

Featured Devices [View All Devices](#)

- iPhone 12 128GB Black [View Details](#)
- iPhone 12 128GB Blue [View Details](#)
- iPhone 12 128GB Green [View Details](#)

Step 1.

Go to 'Transfer of Ownership'

> 'Transfer Your Own Device & Select a Plan (SIM only order)'

FAQs - Frequently Asked Questions: SIM Card

The screenshot shows the Rogers Admin interface. At the top, there is a red navigation bar with the Rogers logo, a home icon, and the text 'Welcome, TESTIDV_sa ON Français'. Below this, the page title is 'Rogers Admin' with a 'Go Back' link. The main heading is 'Transfer Your Own Device & Select a Plan'. The form contains the following fields:

- Legal First Name: Text input with 'Rogers' entered.
- Last Name: Text input with 'Admin' entered.
- Billing Address**
 - Street Number, Street Name, Apt./Suite, City: Four text input fields.
 - Province: Dropdown menu with 'Ontario' selected.
 - Postal Code: Text input.
 - Billing Telephone Number: Text input.
 - Ext. (Optional): Text input.
- Billing Language: Dropdown menu with 'English' selected.
- Date of Birth (MM/DD/YYYY): Text input with a calendar icon.
- Proof of ID 1: Dropdown menu with 'Select' selected.
- Proof of ID 2: Dropdown menu with 'Select' selected.
- Corporate Contact Email: Text input.
- Business contact number: Text input.
- Mobile Number Transferring Over: Text input.
- If you would like to add this activation to an existing Rogers Wireless Account#(BAN), please enter it below. (Please leave blank if not applicable or unknown): Text input.
- Rogers Account Number (Optional): Text input.

At the bottom of the form, there is a checkbox labeled 'I hereby authorize Rogers and any other person, consumer reporting agent or credit grantor to verify the information.' and a red 'Submit' button.

Step 2.

Fill out 'Transfer Your Own Device & Select a Plan'

Then 'Submit'

FAQs - Frequently Asked Questions: SIM Card

Voice & Data Plan

<p>\$50.00 + Limited Time Offer - National Infinite 20GB - Bring Your Own Device (New Activation Only)</p> <p>NOTERM</p> <p>Select</p> <p>View Details</p>	<p>\$56.00 + Limited Time Offer - National Infinite 10GB - Bring Your Own Device</p> <p>NOTERM</p> <p>Select</p> <p>View Details</p>	<p>\$60.00 + Limited Time Offer 20GB - Bring Your Own Device</p> <p>NOTERM</p> <p>Select</p> <p>View Details</p>	<p>\$63.75 + Limited Time Offer - National Infinite 20GB - Financing</p> <p>RPP_FIN</p> <p>Select</p> <p>View Details</p>
<p>\$67.50 + National Infinite 10GB - Financing</p> <p>RPP_FIN</p> <p>Select</p> <p>View Details</p>	<p>\$70.00 + Limited Time Offer - National Infinite 30GB - Financing</p> <p>RPP_FIN</p> <p>Select</p> <p>View Details</p>	<p>\$70.00 + Limited Time Offer - National Infinite 30GB - Bring Your Own Device</p> <p>NOTERM</p> <p>Select</p> <p>View Details</p>	<p>\$87.50 + National Infinite 50GB - Financing</p> <p>RPP_FIN</p> <p>Select</p> <p>View Details</p>
<p>\$87.50 + National Infinite 50GB - Bring Your Own Device</p> <p>NOTERM</p> <p>Select</p> <p>View Details</p>			

Choose current in-market plans offered.

FAQs - Frequently Asked Questions: SIM Card

Employee Verification ⓘ

Corporate Contact Email

Corporate Contact Email

Please visit www.rogers.com/preferred to request your unique discount passcode. For more information, click on the Information tab.

Passcode

I hereby authorize Rogers and any other person, consumer reporting agent or credit grantor to verify the information.

Submit

Customer must also proceed to www.rogers.com/preferred to obtain a passcode to proceed to Credit check.

After customer gets passcode, they enter the passcode in the 'passcode' field.

Then select 'Submit'

FAQs - Frequently Asked Questions

1. How do I order a new device?
2. How do I upgrade my existing line(s) ?
3. What is device financing/how does upfront edge work ?
4. How do I order a SIM Card? (Bring Your Own Device)
5. How do I port my number over from another Carrier?
6. How do I transfer ownership from corporate to personal? With and without a device
7. How to read your first Rogers Bill?

FAQs - Frequently Asked Questions: Port Number from Carrier

Upload User Info Template
[Download User Info Template](#) [Upload User Info File](#)

Legal First Name Last Name City

IMEI # SIM (Optional)

Port Type
 I need a new number I want to port from Wireless to Wireless
(This is to bring in a number from another carrier into the Rogers network)

Line Number Porting Information ⓘ
Requested number for transferring into Rogers Name of Existing Service Provider

Existing Service Provider Information
Account Number

After entering all your information under 'Customer Information'

You have two options:

1. I need a number (will randomly provide you a new number)
2. I want to port from Wireless to Wireless (select that option)

At this point, please ensure all information is filled under 'Line Number Porting Information'

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FAQs - Frequently Asked Questions: Transfer Ownership

The screenshot shows the Rogers Admin interface. At the top, there is a red navigation bar with the Rogers logo and a user greeting: "Welcome, TESTIDV_sa ON Français". Below this is a "Rogers Admin" header. The main content area features a "Get Started Here." section with two primary buttons: "I am a new Rogers Wireless Customer" and "I am an Existing Rogers Wireless Customer". The "I am an Existing Rogers Wireless Customer" button is expanded, showing a dropdown menu with the following options: "Upgrade to a New Device & Plan", "Transfer to a New Device & Plan", "Transfer Of Ownership (Company to Employee)", "Add a New Additional Line", and "Change Your Plan to Receive Your Discount". The "Transfer Of Ownership (Company to Employee)" option is highlighted with a yellow border. Below the navigation, there is a "Featured Devices" section with four iPhone 12 128GB models: Black, Blue, Purple, and Green. Each device card includes a "View Details" button.

Step 1.

Select 'Transfer of Ownership' > 'Transfer to a New Device & Plan'

FAQs - Frequently Asked Questions: Transfer Ownership

The screenshot shows the 'Rogers Admin' interface with a form titled 'Transfer to a New Device & Plan'. The form includes the following fields and sections:

- Legal First Name:** Text input field with 'Rogers' entered.
- Last Name:** Text input field with 'Admin' entered.
- Billing Address:**
 - Street Number:** Text input field.
 - Street Name:** Text input field.
 - Apt/Suite:** Text input field.
 - City:** Text input field.
 - Province:** Dropdown menu with 'Ontario' selected.
 - Postal Code:** Text input field.
 - Billing Telephone Number:** Text input field.
 - Ext. (Optional):** Text input field.
- Billing Language:** Dropdown menu with 'English' selected.
- Date of Birth (MM/DD/YYYY):** Text input field.
- Proof of ID 1:** Dropdown menu with 'Select' selected.
- Proof of ID 2:** Dropdown menu with 'Select' selected.
- Corporate Contact Email:** Text input field.
- Business contact number:** Text input field.
- Mobile Number Transferring Over:** Text input field.
- Rogers Account Number (Optional):** Text input field.
- I hereby authorize Rogers and any other person, consumer reporting agent or credit grantor to verify the information.
- Your employee plan may not be compatible with your existing Rogers account. If the plans are not compatible, we will create a new Account Number for you and complete the request. The new account can be linked to your MyRogers account.

A red 'Submit' button is located at the bottom right of the form.

Step 2.

Fill out 'Transfer to a New Device & Plan' page.

Then select 'Submit'

FAQs - Frequently Asked Questions: Transfer Ownership

The screenshot shows the 'Rogers Admin' interface. At the top, there is a red navigation bar with the Rogers logo and a user greeting: 'Welcome, TESTIDV_sa ON Français'. Below the navigation bar, the page title is 'Rogers Admin' with a 'Go Back' link. The main heading is 'Transfer to a New Device & Plan'. The form is divided into six steps:

- 1. Enter Account Information**
 - Billing Account Number (Optional):
 - First Name:
 - Last Name:
 - Customer Telephone Number:
 - [Check Eligibility](#)
2. Select a Device
3. Select a Plan
4. Select Add Ons (Optional)
5. Select Accessories (Optional)
6. Customer Information

At the bottom of the page, there are links for 'Privacy Policy', 'Terms & Conditions', 'FAQs', and 'Contact Us'. The footer also includes the copyright notice '© 2020 Rogers Communication'.

Step 3.

Fill in the following:

- Account Information
- Select a device
- Select a Plan
- Select Add Ons
- (optional)
- Select Accessories
- (optional)
- Customer Information

Customers who have the correct Multiple Subscriber Discount and Billing Account Number will be able to proceed.

FAQs - Frequently Asked Questions

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FAQs - Frequently Asked Questions: How To Read Your Rogers Bill

For Rogers Billing instructions/information please
contact the Rogers Billing team at **1-844 776 4377**.