



# ROGERS DIRECT DEDICATED ORDERING SITE

# ROGERS DIRECT DEDICATED ORDERING SITE

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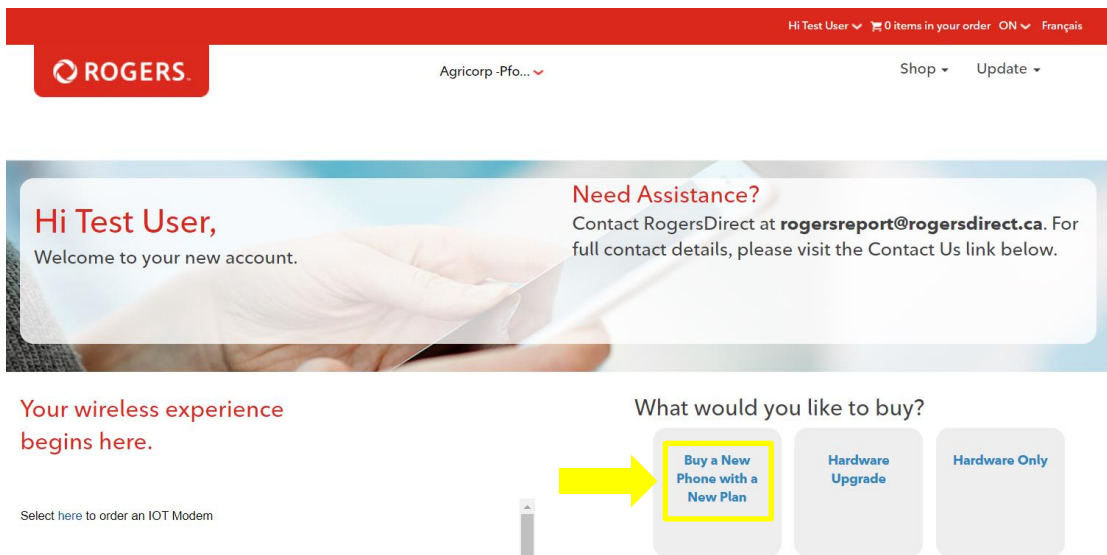
# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A NEW ACTIVATION

### How to Place a New Activation Order

#### 1 Select Order Type

On the homepage, select **Buy a New Phone with a New Plan**.



#### 2 Place Wireless Order

Home > Order Lite

### Place Wireless Order

Order Type(s)

New Activation

Hardware Upgrade

Activate a SIM Card

Existing Account Number (BAN) (Optional)

Is Rogers Enterprise Device Enrollment Required? ⓘ

No ☐ Yes ☐

Hardware Billing Method

Rogers Wireless Monthly Airtime Invoice

Continue

Provide **Existing Account Number (BAN)** if available, otherwise a new BAN will be created.

Use the slider to select whether Rogers Enterprise Enrollment is required. More details will be provided in a separate job aid.

Select the **Hardware Billing Method** using the dropdown.

Click **Continue**.



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A NEW ACTIVATION

### 3 Product and Plan Selection (Default selections shown)

New Activations

Total Carts: 1

Selected: Standard Cart #1

Device & Plan Details

Ontario

Standard Flow

BulkFlow

Number of New Activation Lines:

1

[Download User Info. Template](#)

Choose file

Upload File

Thank you for being a valued Rogers for Business customer. Note that this transaction will incur an activation fee as per your agreement with Rogers. Please refer to your agreement with Rogers for more information

Line 1

First Name

Last Name

City

Enter First Name

Enter Last Name

Select

Device

Offers

Enter Device Description

Offers

Plans

Data (Optional)

Plans

Select Data Plan

Add Ons

Accessories

Add / Change Add Ons

Add / Change Accessories

- A. Select **Province** for activation and number of lines requested.
- B. Enter user's **First Name** and **Last Name**.
- C. Select **Exchange City** using dropdown.
- D. Select **Device** by typing the name or choose from the **View Available Devices** link.
- E. Select **Offer** using dropdown.
- F. Select **Plan** using the dropdown.
- G. Select **Data** from dropdown if necessary.
- H. Click **Add/Change Add Ons** if customer requests additional add ons, which can be searched by name.
- I. Click **Add/Change Accessories** if requested.



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A NEW ACTIVATION

### 3 Product and Plan Selection (con't)

The screenshot shows a web form for product and plan selection. It includes the following elements:

- Device Protection:** A toggle switch set to "No" and a "Yes" option with a circled "A" next to it. A dropdown menu labeled "Select" is also present.
- Cost Center:** A text input field with a circled "B" next to it.
- SIM Type:** A dropdown menu labeled "Select" with a circled "C" next to it.
- Port Phone Number ?** A toggle switch set to "No" and a "Yes" option with a circled "D" next to it.
- Wireless/Wireline:** A section with "Wireless" and "Wireline" options, each with a toggle switch.
- Links:** "Delete Line" and "Duplicate Line" links are located at the bottom right of the form.
- Buttons:** A red button labeled "Add Another Line" with a circled "E" next to it is located below the form. At the bottom of the page, there are "Cancel Order" and "Proceed to Billing" buttons.

- A. Select Yes to **Device Protection** if requested and choose applicable SOC from dropdown.
- B. Enter **Cost Center** if necessary.
- C. If applicable, select the **SIM Type**. The usual option is "Rogers SureTap LTE Multi SIM".
- D. The default for porting is set to "No". Once set to "Yes", fill in additional information required.
- E. Select **Add Another Line** if necessary and then repeat Step 3.

Click **Proceed to Billing**.



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A NEW ACTIVATION

### 4 Checkout - Billing and Shipping Address, Payment Information

- A. Fill in the address for monthly billing.
  - An option to select an address from the dropdown is available if an address was provided on the back end.
- B. Enter the **Hardware Billing Address** and **Hardware Shipping Address**. Check the box for **Use same as Rogers Monthly Billing** if applicable.
- C. Select **Shipping Options** from the dropdown. Enter **Shipping Instructions** (e.g. Buzzer code) if required.
- D. Provide **Contact Information** for the order.

Acknowledge the **Terms and Conditions**.

Click **Submit** to finalize the order.

Review Order

Billing Address Information

Rogers Monthly Billing Address

Select Address

Select

Address

Powered by AddressComplete

Enter Address Manually

Account Holder First Name

Account Holder Last Name

Company Name

Max length of fields is 30

Street Number

Street Name

Suite/Apt/Buzz # (Optional)

City

Province

Postal Code

Contact Number

Hardware Payment Method

Rogers Wireless Monthly Airtime Invoice

Hardware Billing Address

Select Address

Select

Shipping Information

Shipping Options

Regular Shipping

Shipping Instructions (Optional)

Hardware Shipping Information

Use same as Billing Address

Use same as Hardware Billing Address

No PO Box Address for shipping

Contact Information

Name

Contact Number

Email

TestUser

4167777777

ns2@ironlogic.ca

Additional Information

Billing Language

Purchase Order

English

Comments

Cancel Order

Submit



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A NEW ACTIVATION

### 5 Receipt

This is your order confirmation.

Home > Order Lite

Billing Receipt

New Activation  
Total Carts: 1

Selected: Standard Cart #1 - Line1

**Order 2058124 has been successfully submitted**

Time of Order: 2021-03-12 4:31:40 PM  
Order Type: New Activation  
Account Number: \*\*\*\*\*058  
Billing Language: English

**Monthly Service**

Method Of Monthly Billing	Billing Address
Bank Account	Manju Gangar company 10,YONGE ST,D TORONTO, Ontario, M5E1R4 4162190921

**Hardware Purchase**

Payment Method	Billing Address	Shipping Address
Rogers Wireless Monthly Airtime Invoice	Manju Gangar company 10,YONGE ST,D TORONTO, Ontario, M5E1R4 4162190921	Manju Gangar company 10,YONGE ST,D TORONTO, Ontario, M5E1R4 4162190921

**Additional Information**

Authorized By :	Purchase Order :
Test user	

**Standard Cart # 1**

Line 1 - TEST USER

Model	Offer Code Term	Exchange City	Cost Center	Departmentalized Billing
iPhone 11 64GB Green	25STANDARD 2 Year	TORONTO	n/a	n/a

**Standard Cart #1 - Line1**

Monthly Fee

Plan

\$19.05 - Corp Unltd Voice w/ Flex Data Qty:1	\$19.05
--	---------

Monthly Subtotal \$19.05

Onetime Fee

Device

iPhone 11 64GB Green Qty:1	\$775.00
-------------------------------	----------

Hardware Subtotal \$775.00

\*Plus Applicable Tax:

HST	\$100.75
-----	----------

**New Activation Order Total**

Shipping Cost	\$0.00
Tax	\$100.75
Hardware Total	\$775.00
*Monthly Total	\$19.05

Thank you for being a valued Rogers for Business customer.



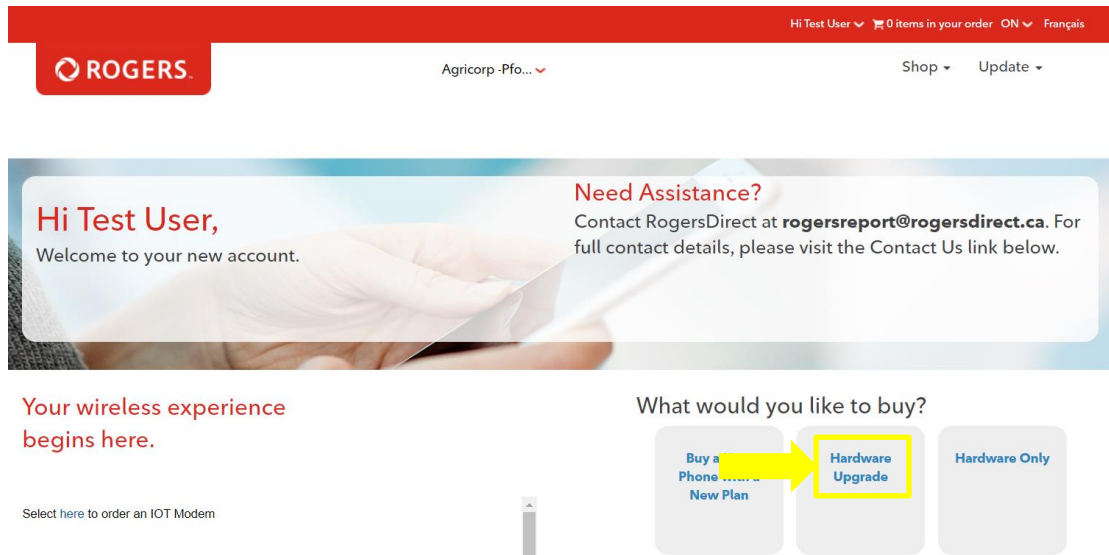
# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A HARDWARE UPGRADE

### How to Place a Hardware Upgrade Order

#### 1 Select Order Type

On the homepage, select **Hardware Upgrade**.



#### 2 Place Wireless Order

### Place Wireless Order

Order Type(s)

New Activation

Hardware Upgrade

Activate a SIM Card

Existing Account Number (BAN) (Optional)

Is Rogers Enterprise Device Enrollment Required? ⓘ

No ☐ Yes ☐

Hardware Billing Method

Rogers Wireless Monthly Airtime Invoice ▼

Continue

Provide **Existing Account Number (BAN)** if available.

Use the slider to select whether Rogers Enterprise Enrollment is required. More details will be provided in a separate job aid.

Select the **Hardware Billing Method** using the dropdown.

Click **Continue**.





# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A HARDWARE UPGRADE

### 3 Check eligibility (Default selections shown)

Home > Order Lite

**Hardware Upgrade**  
Total Carts: 1  
**Selected:** Standard Cart #1 ▼

Province Associated With Your Device: Ontario ▼ Standard Flow ☐ BulkFlow ☐

Number of Lines to Add: 1 ▼ [Download User Info. Template](#) [Choose file](#) [Upload File](#)

Line	Cellular Telephone Number	First Name	Last Name	Action
1	Please enter Cellular <b>A</b> phone Number	Enter First Name <b>B</b>	Enter Last Name	

[+ Add Another Line](#) **C**

**D** [Check Hardware Upgrade Eligibility](#)

[Cancel Order](#)

- Enter the **Cellular Telephone Number**.
- Enter user's **First Name** and **Last Name**.
- Select **Add Another Line** if necessary and repeat the above steps.
- Select **Check Hardware Upgrade Eligibility** to continue.



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A HARDWARE UPGRADE

### 3 Check eligibility

Thank you for being a valued Rogers for Business customer. Please note that this transaction will incur a Hardware upgrade fee as per your agreement with Rogers. Please refer to your agreement with Rogers for more information.

ELIGIBLE

A

647-328-5518

First Name

Last Name

TEST

USER

Device

B

iPhone 11 64 GB Green

[View Available Devices](#)

Offers

I

C

BEST - 2STANDARD - \$775.00

Plans

D

\$19.05 - Corp Unltd Voice w/ Flex Data - \$19.05

[View Details](#)

Data (Optional)

E

Select Data Plan

Add Ons

F

Add / Change Add Ons

Accessories

G

Add / Change Accessories

Device Protection

H

No ☐ Yes ☐

Select

Cost Center

I

na

SIM Type

J

Rogers SureTap LTE Multi SIM

[Delete Line](#)

[Cancel Order](#)

**Proceed to Billing**

- CTN must be eligible to proceed with the next steps.
- Select **Device** by typing the name or SKU\* or choose from the **View Available Devices** link.
- Select **Offer** using dropdown.
- Select **Plan** using dropdown.
- Select **Data** from dropdown if necessary.
- Click **Add/Change Add Ons** if customer requests additional add ons, which can be searched by name.
- Click **Add/Change Accessories** if requested.
- Select Yes to **Device Protection** if requested and choose applicable SOC from dropdown.
- Enter **Cost Center** if necessary.
- If applicable, select the **SIM Type**. The usual option is "Rogers SureTap LTE Multi SIM".
- Click **Proceed to Billing** to continue to the next step.



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A HARDWARE UPGRADE

### 4 Checkout - Billing and Shipping Address, Payment Information

- A. Fill in the address for monthly billing.
- An option to select an address from the dropdown is available if an address was provided on the back end.
- B. Enter the **Hardware Billing Address** and **Hardware Shipping Address**. Check the box for **Use same as Rogers Monthly Billing** if applicable.
- C. Select **Shipping Options** from the dropdown. Enter **Shipping Instructions** (e.g. Buzzer code) if required.
- D. Provide **Contact Information** for the order.

Acknowledge the **Terms and Conditions**.

Click **Submit** to finalize the order.

**Billing Address Information** Review Order

**Rogers Monthly Billing Address**

Select Address  
Select

Address A Powered by AddressComplete

☐ Enter Address Manually

Account Holder First Name Account Holder Last Name Company Name

Max length of fields is 30

Street Number Street Name Suite/Apt/Buzz # (Optional)

City Province Postal Code

Alberta

Contact Number

**Hardware Payment Method** Rogers Wireless Monthly Airtime Invoice

**Hardware Billing Address** B ☐ Use same as Rogers Monthly Billing

Select Address

Select

**Shipping Information**

Shipping Options Shipping Instructions (Optional)

Regular Shipping C

**Hardware Shipping Information** ☐ Use same as Billing Address ☐ Use same as Hardware Billing Address

No PO Box Address for shipping

**Contact Information** D

Name Contact Number Email

TestUser 4167777777 ns2@ironlogic.ca

**Additional Information**

Billing Language Purchase Order

English

Comments

Cancel Order

Submit



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A HARDWARE UPGRADE

### 5 Receipt

This is your order confirmation.

[Home](#) > [Order Lite](#)

Billing

Receipt

Hardware Upgrade

Total Carts: 1

Selected: Standard Cart #1 - Line1

Order 2058128 has been successfully submitted

Time of Order: 2021-03-12 5:25:18 PM

Order Type: Hardware Upgrade

Account Number: \*\*\*\*\*389

Billing Language: English

Monthly Service

Method Of Monthly Billing

Bank Account

Billing Address

Manju Gangar

company

10,YONGE ST,D

TORONTO, Ontario, M5E1R4

4162190921

Hardware Purchase

Payment Method

Rogers Wireless Monthly Airtime Invoice

Billing Address

Manju Gangar

company

10,YONGE ST,D

TORONTO, Ontario, M5E1R4

4162190921

Shipping Address

Manju Gangar

company

10,YONGE ST,D

TORONTO, Ontario, M5E1R4

4162190921

Additional Information

Purchase Order :

Standard Cart # 1

647-328-5518 - TEST USER

Model	Offer Code Term	Early Hardware Upgrade Fee	Cost Center	Departmentalized Billing
iPhone 11 64GB Green	2STANDARD 2 Year	\$0.00	na	na

Standard Cart #1 - Line1

Monthly Fee

Plan

\$19.05 - Corp Unltd Voice w/ Flex Data

Qty:1


\$19.05

Monthly Subtotal

\$19.05

Onetime Fee

Device



iPhone 11 64GB Green

Qty:1

\$775.00

Full Device Price \$875.00 (before tax)

Accessories

Rogers LTE Multi SIM (Micro/Nano/Regular)

Qty:1

\$0.00

Hardware Subtotal

\$775.00

\*Plus Applicable Tax

HST

\$100.75

Hardware Upgrade Order Total

Shipping Cost

\$0.00

Tax

\$100.75

Hardware Total

\$775.00

\*Monthly Total

\$19.05

Thank you for being a valued Rogers for Business customer.



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A SIM ACTIVATION

### How to Place a SIM only (BYOD) Activation Order

#### 1 Select Order Type

On the homepage, select **Activate a SIM Card**.

The screenshot shows the Rogers Direct homepage. At the top, there is a banner with the text "Hi Test User, Welcome to your new account." and "Need Assistance? Contact RogersDirect at [rogersreport@rogersdirect.ca](mailto:rogersreport@rogersdirect.ca). For full contact details, please visit the Contact Us link below." Below the banner, there is a section titled "Your wireless experience begins here." with a link "Select here to order an IOT Modem". To the right, there is a section titled "What would you like to buy?" with three buttons: "Buy a New Phone with a New Plan", "Hardware Upgrade", and "Hardware Only". Below this, there is a section titled "What would you like to update?" with three buttons: "Activate a SIM Card" (highlighted with a yellow box and a yellow arrow), "Change My Service Features", and "Change My Account".

#### 2 Place Wireless Order

The screenshot shows the "Place Wireless Order" form. It has a section "Order Type(s)" with three options: "New Activation" (with a phone icon), "Hardware Upgrade" (with a phone icon), and "Activate a SIM Card" (with a SIM card icon and a checkmark). Below this, there is a field for "Existing Account Number (BAN) (Optional)". Below that, there is a dropdown menu for "Hardware Billing Method" with the selected option "Rogers Wireless Monthly Airtime Invoice". At the bottom right, there is a red "Continue" button.

Provide **Existing Account Number (BAN)** if available, otherwise a new BAN will be created.

Select the **Hardware Billing Method** using the dropdown.

Click **Continue**.



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A SIM ACTIVATION

### 3 SIM Card & Plan Details (Default selections shown)

**SIM Activations**  
Total Carts: 1  
Selected: Bulk Cart #1

**SIM Card & Plan Details** Ontario ⓘ SIM Card Bulk Activation Instructions

Number of lines: 1 [Download User Info. Template](#) [Choose file](#) [Upload File](#)

**SIM Type** B **Plans** C  
☐ No Voice Plans

**Data (Optional)** D  
 Select Data Plan

**Add Ons** E  
[Add / Change Add Ons](#)

The selected SIM Card type & Plan Details will apply to all eligible lines.

**User Information**

Line	First Name	Last Name	City	Port Phone Number ?	Departmentalized Billing	Cost Center	Action
1	<span>F</span>	<span>G</span>	Select	No <input type="checkbox"/> Yes <input type="checkbox"/> Wireless <input type="checkbox"/> Wireline <span>H</span>	<span>I</span>	<a href="#">Duplicate Line</a>	

IMEI # J SIM (Optional)

[+ Add Another Line](#)

[Cancel Order](#) [Proceed to Billing](#)

- A. Select **Province** for activation and number of lines requested.
- B. Select the **SIM Type**. The usual option is “Rogers SureTap LTE Multi SIM”.
- C. Enter **Plan** by using the dropdown.
- D. Select **Data** if necessary.
- E. Click **Add/Change Add Ons** if customer requests additional add ons.
- F. Enter user’s **First Name** and **Last Name**.
- G. Select **Exchange City** using dropdown.
- H. Enter “11111111111119” into the **IMEI #** field.

Click **Proceed to Billing**.



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A SIM ACTIVATION

### 4 Checkout - Billing and Shipping Address, Payment Information

- A. Fill in the address for monthly billing.
  - An option to select an address from the dropdown is available if an address was provided on the back end.
- B. Enter the **Hardware Billing Address** and **Hardware Shipping Address**. Check the box for **Use same as Rogers Monthly Billing** if applicable.
- C. Select **Shipping Options** from the dropdown. Enter **Shipping Instructions** (e.g. Buzzer code) if required.
- D. Provide **Contact Information** for the order.

Acknowledge the **Terms and Conditions**.

Click **Submit** to finalize the order.

Review Order

Billing Address Information

Rogers Monthly Billing Address

Select Address

Select

Address

Powered by AddressComplete

Enter Address Manually

Account Holder First Name

Account Holder Last Name

Company Name

Max length of fields is 30

Street Number

Street Name

Suite/Apt/Buzz # (Optional)

City

Province

Postal Code

Contact Number

Hardware Payment Method

Rogers Wireless Monthly Airtime Invoice

Hardware Billing Address

Select Address

Select

Shipping Information

Shipping Options

Regular Shipping

Shipping Instructions (Optional)

Hardware Shipping Information

Use same as Billing Address

Use same as Hardware Billing Address

No PO Box Address for shipping

Contact Information

Name

Contact Number

Email

TestUser

4167777777

ns2@ironlogic.ca

Additional Information

Billing Language

Purchase Order

English

Comments

Cancel Order

Submit



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A SIM ACTIVATION

### 5 Receipt

This is your order confirmation.

[Home](#) > [Order Lite](#)

[Billing](#)
[Receipt](#)

**SIM Card Only**  
 Total Carts: 1

Selected: Bulk Cart #1

**Order 2058127 has been successfully submitted**  
 Time of Order: 2021-03-12 4:59:32 PM  
 Order Type: SIM Card Only  
 Account Number: NA  
 Billing Language: English

**Monthly Service**

<b>Method Of Monthly Billing</b> Bank Account	<b>Billing Address</b> Manju Gangar company 10,YONGE ST,D TORONTO, Ontario, M5E1R4 4162190921
--	--

**Hardware Purchase**

<b>Payment Method</b> Rogers Wireless Monthly Airtime Invoice	<b>Billing Address</b> Manju Gangar company 10,YONGE ST,D TORONTO, Ontario, M5E1R4 4162190921	<b>Shipping Address</b> Manju Gangar company 10,YONGE ST,D TORONTO, Ontario, M5E1R4 4162190921
---	--	---

**Additional Information**

Purchase Order :

**Bulk Cart # 1**

Line1 - TEST USER

Model	Term	Exchange City	IMEI #	Cost Center	Department Billing
Rogers SureTap LTE Multi SIM (Micro/Nano/Regular)	2 Year	TORONTO	111111111111119	n/a	n/a

**Bulk Cart #1**

Monthly Fee

<b>Plan</b> \$4.75 - Corp Unlimited Voice Plan Qty:1	\$4.75
Corp Flex Data Only Plan Qty:1	\$14.30
<b>Monthly Subtotal</b>	\$19.05

Onetime Fee

<b>SIM Type</b> Rogers SureTap LTE Multi SIM (Micro/Nano/Regular) Qty:1	\$0.00
<b>Hardware Subtotal</b>	\$0.00

\*Plus Applicable Tax

**SIM Activation Order Total**

<b>Shipping Cost</b>	\$0.00
<b>Tax</b>	\$0.00
<b>Hardware Total</b>	\$0.00
<b>*Monthly Total</b>	\$19.05

Thank you for being a valued Rogers for Business customer.





# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT AN ACCESSORY ORDER

### How to Place an Accessory Order

#### 1 Select Order Type

On the homepage, select **Accessories**.

The screenshot shows the Rogers Direct homepage. At the top, there's a banner with 'Hi Test User, Welcome to your new account.' and 'Need Assistance? Contact RogersDirect at [rogersreport@rogersdirect.ca](mailto:rogersreport@rogersdirect.ca). For full contact details, please visit the Contact Us link below.'

Below the banner, there's a section titled 'Your wireless experience begins here.' with a link 'Select here to order an IOT Modem'.

To the right, there's a section titled 'What would you like to buy?' with three buttons: 'Buy a New Phone with a New Plan', 'Hardware Upgrade', and 'Hardware Only'.

Below that, there's a section titled 'What would you like to update?' with three buttons: 'Accessories', 'Activate a SIM Card', and 'Change My Service Features'. The 'Accessories' button is highlighted with a yellow box and a yellow arrow points to it from the left.

Or, click the **Shop** menu along the top and select **Accessories**.

The screenshot shows the Rogers Direct homepage with the 'Shop' menu highlighted in the top navigation bar. The 'Shop' menu is open, showing a list of categories: 'Phones', 'Tablets', 'Other Devices', 'Accessories', 'SIM Cards', and 'Plans'. The 'Accessories' option is highlighted with a yellow box and a yellow arrow points to it from the left.



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT AN ACCESSORY ORDER

### 2 Accessories

The screenshot displays the Rogers Direct Accessories ordering site. On the left, there are several filter sections: 'Device Model' (with a yellow circle 'A' around the dropdown arrow), 'Accessory Type', 'Tags', 'Price Range' (with a slider from \$0 to \$5000), 'Discount' (with a 'Select' dropdown), and 'Accessory Manufacturer'. The top of the page features a search bar (with a yellow circle 'B' around the input field), a 'Sort by' dropdown (with a yellow circle 'C' around the dropdown arrow), and a 'View' button. The main content area is a grid of 12 product listings, each showing an image, title, price, MSRP, and an 'Add to Cart' button. The products include various bundles, chargers, and sanitizers.

- A. Use the **filter** function to locate the accessory
- Device Model
  - Accessory Type
  - Tags
  - Price Range
  - Discount
  - Manufacturer

- B. Use to search for Accessories name
- C. Use to sort alphabetically or by price



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT AN ACCESSORY ORDER

### 2 Accessories (cont.)

The screenshot displays the Rogers Direct website interface for selecting accessories. The top section shows a search bar and filters for Device Model and Accessory Type. The main product list includes:

- 2 in 1 Folio with Magsafe Case Gray/Black for iPhone 13** (Part Number: BEFMIP2161GB) - Your Price: \$29.99, MSRP: \$39.99. An "In Cart" button is visible.
- 2-IN-1 BUNDLE FOR SAMSUNG A32: Tuff8 and glass** (Part Number: BND A32) - Your Price: \$43.19, MSRP: \$53.99. An "Add to Cart" button is visible.
- 2-IN-1 BUNDLE FOR SAMSUNG A52: Tuff8 and glass** (Part Number: BND A52) - Your Price: \$43.19, MSRP: \$53.99. An "Add to Cart" button is visible.
- 20W USB-C Power Adapter White** (Part Number: MHJA3AM/A) - MSRP: \$25. An "Add to Cart" button is visible.
- 3 Adapters in 1 Pack** (Part Number: SADAPTER3IN1PKGBLK) - Your Price: \$9.75, MSRP: \$12.99. An "Add to Cart" button is visible.
- 3 in 1 Charge/Sync Cable 3.3ft Black** (Part Number: 78-52685) - Your Price: \$26.21, MSRP: \$34.95. An "Add to Cart" button is visible.

The bottom section shows the **Cart Summary** for the selected item:

- 2 in 1 Folio with Magsafe Case Gray/Black for iPhone 13** (Part Number: BEFMIP2161GB) - Your Price: \$29.99, MSRP: \$39.99. The quantity is set to 1, with a "Remove" link.

At the bottom of the page, a dark bar indicates: "You have (1) item(s) in your cart" and an "Account" button.

- You can use this option to switch **View**
- Click **Add to Cart** to select the desired accessory
- Adjust the **Quantity** of the accessory as needed in the cart summary
- Click **Account** to proceed.



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT AN ACCESSORY ORDER

### 3 Check-Out

**ROGERS** Shop Update

## Check-Out

1 Payment 2 Confirmation 3 Receipt

**How will you be paying for this order?**

☒ Credit Card

☐ Hardware Invoice (not monthly airtime invoice)

☐ Rogers Wireless Monthly Airtime Invoice

**Hardware Billing Address**

Company Name (Optional)

Title (Optional)

Select

First Name

Last Name

Street Number

**My Order**

**Accessories**

1	3000mAh UNIVERSAL BLACK SOLAR POWERED POWER BANK	\$39.00
---	--	---------

Sub Total: \$39.00

**Next: Confirmation**

**Previous: Account**

- On the Check-Out Page, you have the option to pay by:
  - Credit Card
  - Hardware Invoice (not monthly airtime invoice)
  - Rogers Wireless Monthly Airtime Invoice
    - An Existing phone number from the account is Mandatory if the payment method is Rogers monthly invoice
- Fill out the **Hardware Billing Address** and the **Shipping Address**.
- Select the **Shipping Cost** (Regular Parcel or Express Post).
- Click **Next: Confirmation**.

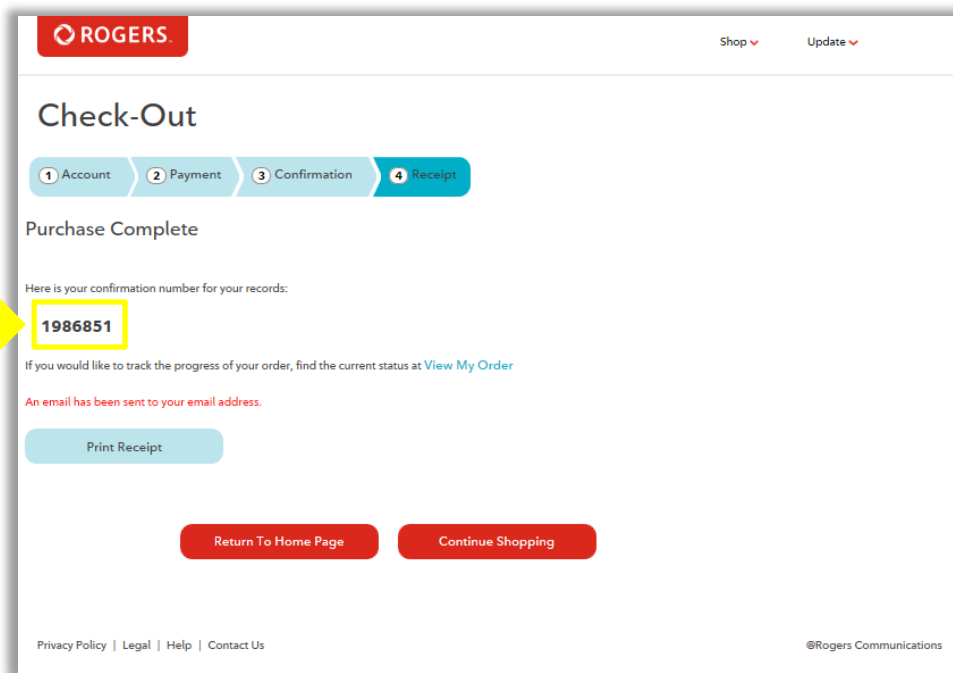


# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT AN ACCESSORY ORDER

### 5 Receipt

- Review the order and finalize the purchase.
- Purchase Complete!
  - Please take note of your **Order number**.
  - An email will be sent to your email address.
  - You also have the option to **Print Receipt**.



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO CHECK AN ORDER STATUS

### How to Check the Status of an Order

#### 1 Select Order History

On the homepage, select **View My Order History**.

The screenshot shows the Rogers Direct homepage. At the top, there's a banner with a hand holding a white envelope. On the left, it says "Hi Test User, Welcome to your new account." On the right, it says "Need Assistance? Contact RogersDirect at [rogersreport@rogersdirect.ca](mailto:rogersreport@rogersdirect.ca). For full contact details, please visit the Contact Us link below." Below the banner, there are two main sections. The left section is titled "Your wireless experience begins here." and contains a scrollable area with text about Rogers being the official supplier for the Ontario Government and a link to "Select here to order an IOT Modem". The right section is titled "What would you like to buy?" and "What would you like to update?". Under "What would you like to buy?" are three buttons: "Buy a New Phone with a New Plan", "Hardware Upgrade", and "Hardware Only". Under "What would you like to update?" are three buttons: "Accessories", "Activate a SIM Card", and "Change My Service Features". At the bottom right, there is a button labeled "View My Order History" which is highlighted with a yellow box and a yellow arrow points to it from the left section.

Or, click the **Update** menu along the top and select **Order History**.

This screenshot shows the top navigation bar of the Rogers Direct website. The Rogers logo is on the left. In the center, there's a dropdown menu for "Agricorp - Pfo...". On the right, there's a "Shop" dropdown menu and an "Update" dropdown menu. The "Update" menu is open, showing a list of options: "Activate SIM Card", "WinOnline Link", "Order History", "Exchange", "Paging Order Request", and "Upload File". The "Order History" option is highlighted with a yellow box and a yellow arrow points to it from the left.




# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO CHECK AN ORDER STATUS

### 2 Order History

In **Order History**, you can view all your orders and the status. Click on an **Order #** to view the details.



Order #	Status	Order Date	Amount	Last Update	Cancel
<a href="#">1986589</a>	Finalization	11-05-2015	1195.52	01-01-0001	
<a href="#">1986590</a>	Finalization	11-05-2015	225.98	01-01-0001	
<a href="#">1986591</a>	Finalization	11-05-2015	1242.98	01-01-0001	
<a href="#">1986601</a>	Finalization	11-06-2015	1016.98	01-01-0001	
<a href="#">1986603</a>	Finalization	11-06-2015	1049.77	01-01-0001	
<a href="#">1986604</a>	Finalization	11-06-2015	1049.77	01-01-0001	
<a href="#">1986605</a>	Finalization	11-06-2015	1049.77	01-01-0001	
<a href="#">1986606</a>	Finalization	11-06-2015	3149.31	01-01-0001	
<a href="#">1986607</a>	Finalization	11-06-2015	2099.54	01-01-0001	
<a href="#">1986611</a>	Finalization	11-06-2015	1049.77	01-01-0001	

Showing Page 1 of 3 Pages Items Per Page: 10

### Order # 1986589

1 Order Received  
10/10/2016
2 Order Processed  
10/10/2016
3 Phone Activated
4 Shipped

**Purchase Summary**

Purchase Date 05-11-2015	Purchase Amount \$1195.52
Billing Address john doe 1,1 Oakville a1a1a1	Shipping Address john doe 1,1 Oakville a1a1a1

**Phones**

Manufacturer	Model	IMEI	Price
Apple	iPhone 6S Rose Gold 64GB	77777666661	1057.98
Apple	iPhone 6S Rose Gold 64GB	99999888881	1057.98

Phone Sub-Total: \$1057.98

**Accessories**

No Record found.

Accessories Sub-Total: \$0.00

Pay Now Sub-Total: \$1057.98  
HST(13%): \$137.54  
Shipping fees: FREE  
Total: \$1195.52

Print Receipt
Save Receipt
Email Receipt

# ROGERS DIRECT DEDICATED ORDERING SITE

## A GUIDE TO ENROL IN ROGERS ENTERPRISE DEVICE ENROLLMENT

Rogers now offers our Enterprise clients Device Enrollment from all 3 major manufactures:

- Apple Business Manager (ABM)
- Samsung Knox Mobile Enrollment (KME)
- Google Android Zero-Touch (AZT)

REDE (Rogers Enterprise Device Enrollment) offers a seamless deployment method for corporate-owned devices making large scale rollouts fast, easy and secure for organizations, IT and employees. This program makes it simple to configure devices online and have them shipped with enforced EMM (Enterprise Mobility Management) so employees can open the box and get started.

Please contact your Rogers Account or Service Manager if you need to add this option to your site.

## How to Enrol in Rogers Enterprise Device Enrollment (REDE)

### 1 Place Wireless Order

Select **Yes** to the question **Is Rogers Enterprise Device Enrollment Required?**

**Place Wireless Order**

Order Type(s)

New Activation Hardware Upgrade Activate a SIM Card

Existing Account Number (BAN) (Optional)

**Is Rogers Enterprise Device Enrollment Required?** ①

No Yes

Hardware Billing Method

### 2 Select REDE Type

On the screen where you select hardware and plan, use the **Select REDE Type** dropdown.

**Select REDE Type** ①

Select

DoNotEnroll

ABM

Few Reminders:

- Please make sure that your company is registered in an eligible REDE program.
- Your Rogers Account/Service Manager can assist you with the registration.
- To enroll, you will need to enter your Existing Account Number (BAN).
- A one-time \$20 enrollment charge may apply.





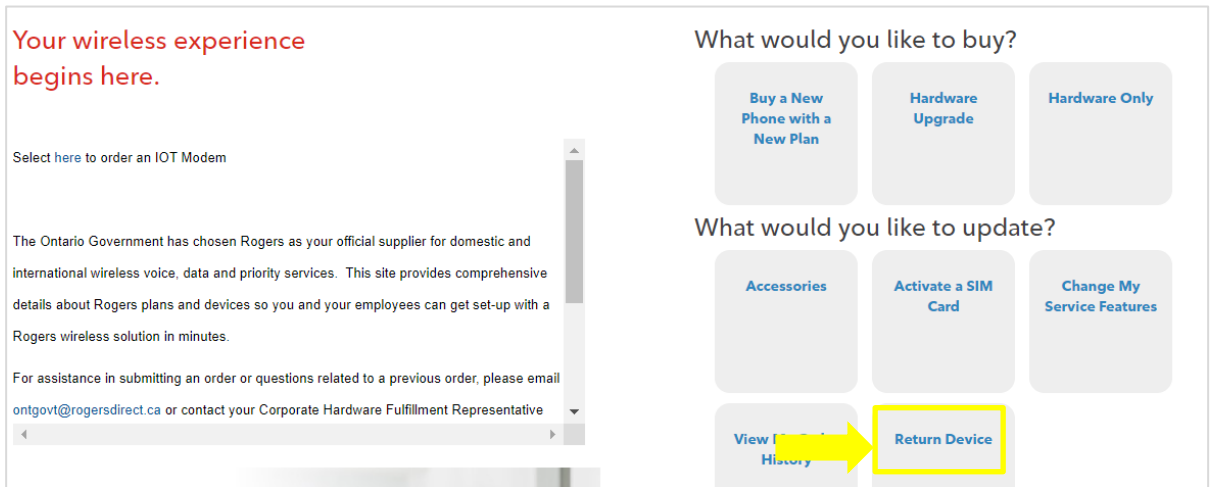
# ROGERS DIRECT DEDICATED ORDERING SITE

## A GUIDE TO RETURN A DEVICE

### How to Return a Device

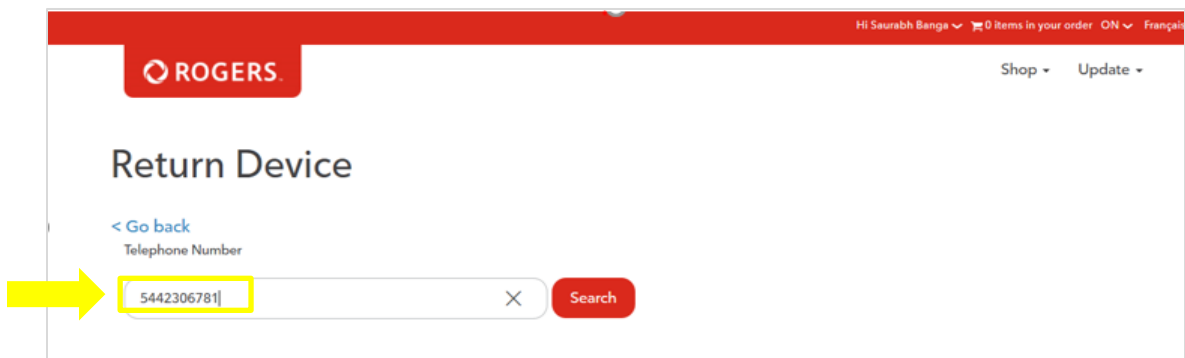
#### 1 Place Wireless Order

Select **Return Device**.



#### 2 Return Device

Enter the Cellular Telephone Number that is being returned. Click **Search**.



In the search result, click **Return Device**.

Original Order Number	Original Order Date/Time	Action
1988241	2021-02-23 12:00:00 AM	<a href="#">Return Device</a>



# ROGERS DIRECT DEDICATED ORDERING SITE

## A GUIDE TO RETURN A DEVICE

Select a **Return Device Reason** using the dropdown.  
Enter notes to explain why device is being returned.  
Click **Submit**.

### Return Device

[< Go back](#)

Return Order Form

Original Order Number	Company Name	Original Order Date/Time
<input type="text" value="1988241"/>	<input type="text" value="Ironlogic"/>	<input type="text" value="2021-02-23 12:00:00 AM"/>

Return Device Reason

Cancel

Submit

### 3 Confirmation

View the policy and checklist instructions.  
Click **View & Print Waybill**.

ROGERS

Shop ▾

### Your Return Summary

✓ You Waybill is ready to print !

Securely pack the device to be returned. Please go through the instructions below. We've emailed these details to xyzzy@scotiabank.com

View & Print Waybill

#### Instruction for Print & Return Shipment

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Bibendum est ultricies integer quis, lacus urna id volutpat lacus laoreet. Mauris vitae ultricies leo integer malesuada. Ac odio tempor orci dapibus ultrices in. Egestas diam in arcu cursus euismod. Dictum fusce ut placerat orci nulla. Tincidunt ornare massa eget egestas purus viverra accumsan in nisl. Tempor id eu nisl nunc mi ipsum faucibus. Fusce id velit ut tortor pretium. Massa ultricies mi quis hendrerit dolor magna eget. Nullam eget felis eget nunc lobortis. Faucibus ornare suspendisse sed nisi. Sagittis eu volutpat odio facilisis mauris sit amet massa. Erat velit scelerisque in dictum non consectetur a erat. Amet nulla facilisi morbi tempus lacus urna. Egestas purus viverra accumsan in nisl. Feugiat in ante metus dictum at tempor commodo. Convallis tellus id interdum velit laoreet. Proin sagittis nisl rhoncus mattis rhoncus urna neque viverra. Viverra aliquet eget sit amet tellus cras adipiscing enim eu. Ut faucibus pulvinar elementum integer enim neque volutpat ac tincidunt. Dui faucibus in ornare quam. In lacus nunc sed augue lacus viverra vitae congue. Vitae tempus quam pellentesque nec nam aliquam sem et. Ut morbi tincidunt augue interdum. Sem fringilla ut morbi tincidunt augue. Morbi enim nunc faucibus a pellentesque sit amet porttitor eget. In est ante in nibh mauris. Nam aliquam sem et tortor consequat id porta nibh. Diam quis enim lobortis scelerisque fermentum dui faucibus. Non curabitur gravida arcu ac. Magna fringilla urna porttitor rhoncus dolor. Aenean et tortor at risus viverra adipiscing. Dignissim sodales ut eu sem. Quam quisque id diam vel quam elementum pulvinar etiam non. Elifend quam adipiscing vitae proin sagittis. Enim facilisis gravida neque convallis a cras semper. Risus commodo viverra maecenas accumsan. Sit amet porttitor eget dolor morbi non arcu risus. Vitae et leo dui ut diam quam. Aliquam faucibus purus in massa tempor. Quisque egestas diam in arcu cursus. Nibh sit amet commodo nulla facilisi nullam. Lacus luctus accumsan tortor posuere ac. Risus quis varius quam quisque id diam vel quam elementum. Scelerisque purus semper eget dui at. Pretium

Go to Homepage

Return Other Item



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A DEVICE TRADE-IN

You will now have the option of trading in your new or used wireless device(s) in exchange for a Rogers bill credit.

### How to enable the option to your site:

Please answer the checklist and provide all the information to your Rogers support team (Service Manager, Account Manager, or Business support team). They will then submit the request to enable this option.

1. Provide the BAN (Rogers Account Number) that you want the trade-in credit to be applied to
2. Provide a corporate admin name & email address
3. Order Type (New Activation, Hardware Upgrade, Stand-alone Trade-in, or All order type)
4. Device retrieval method (Email waybill, Print waybill, Send Return kit, or All option)
5. Do you want to send the reminder emails to Corporate admin, End users, or both?
6. Do you want to send the locked device email notification to Corp admin, end users or both?

## How to Trade-In your Device (for stand-alone)

### 1 Select Order Type

Click the **Trade-In Devices** tile on the Rogers Direct landing page.

With Trade-in only selected, enter the account number, if needed, and click **Continue**.

You can also trade-In a device with a New Activation or Hardware Upgrade order

The screenshot shows the Rogers Direct 'Place Wireless Order' form. At the top, there is a red header with the Rogers logo and a welcome message: 'Welcome to the new Rogers Direct order flow! For more questions, please click on FAQs'. Below this is a breadcrumb trail: 'Home > Order Lite'. The main heading is 'Place Wireless Order'. Under 'Order Type(s)', there are four tiles: 'New Activation' (with a phone icon), 'Hardware Upgrade' (with a phone icon showing an upgrade arrow), 'Activate a SIM Card' (with a SIM card icon), and 'Trade-in only' (with a phone icon and a checkmark in the top right corner). Below the tiles, there is a text input field for 'Existing Account Number(Optional)'. Under 'Hardware Billing Method', there is a dropdown menu currently showing 'Rogers Wireless Monthly Airtime Invoice'. A red 'Continue' button is located at the bottom right of the form.

# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A DEVICE TRADE-IN

### 2 User & Device Information

To Trade-in your device with us, follow these simple steps


- Complete questionnaire to determine device(s) value and apply credit towards your request
- Follow instructions to prepare and return your device(s)
- Once device(s) are received and data security processes are completed. You will be notified via email
- After a final assessment of your device(s) trade-in credit is applied within 2-3 billing cycles

ROGERS


Shop ▾ Update ▾ Manage ▾

To Trade-in your device with us


Follow these simple steps




1. Complete questionnaire to determine device(s) value and apply credit towards your request



2. Follow instructions to prepare and return your device(s)



3. Once device(s) are received and data security processes are completed. You will be notified via email



4. After a final assessment of your device(s) trade-in credit is applied within 2-3 billing cycles

Complete questionnaire to determine device(s) value and apply credit towards your request



No of Trade-In Device(s) ⓘ  
1 ⓘ A ▾

Email for Trade-in Notification ⓘ  
B

Account Number for trade in credit  
793734492 ⓘ C ▾

[Bulk Trade-in Template](#) ⓘ  
Choose file Upload File

Add New Row

User Name*	Model	Device Condition	Retrieval Method* ⓘ	Estimated Trade-in Value	Estimated Total Trade-in Value	Action
	D Enter Device Description	Incomplete	Select ▾	\$0.00	\$0.00	 Duplicate  Delete

Total Trade-in Value: \$0.00

« < Show Page 1 Of 1 Page(s) > »

Entry per page 10 ▾

- A. Select the **number of devices** you want to trade in.
- B. Enter an email address to receive notifications for the trade-in request
- C. Provide the account number on which you want to apply the trade-in credits (if there is more than 1 account number).
- D. Enter the Username and the **Model of the device** you are seeking to trade in.



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A DEVICE TRADE-IN

### 3 Determining Estimated Trade-In value

Complete questionnaire to determine device(s) value and apply credit towards your request

No of Trade-In Device(s) <sup>1</sup>  Email for Trade-in Notification <sup>1</sup>  Account Number for trade in credit  [Bulk Trade-in Template](#) <sup>1</sup>

User Name*	Model	Device Condition	Retrieval Method* <sup>1</sup>	Estimated Trade-in Value	Estimated Total Trade-in Value	Action
test order	Apple iPhone 11 64 GB	Incomplete <sup>E</sup> <small>*Please complete this field</small>	Select	\$0.00	\$0.00	<input type="button" value="Duplicate"/> <input type="button" value="Delete"/>

**Device Condition**

Apple iPhone 11 64 GB

**Answer the following questions to get your device's trade-in value**

Does the device power on and is it fully functional? No ☐ Yes ☐

Is the device body free of any dents, cracks or signs of impact? No ☐ Yes ☐

Is the display functioning and the glass free of breaks or cracks? No ☐ Yes ☐

Is the device free of water damage, screen burn, or battery swelling? No ☐ Yes ☐

Is this a Canadian device? No ☐ Yes ☐

Expected IMEI <sup>1</sup>

Estimated Total Trade-in Value

**\$0.00\***

Total Trade-in Value: **\$0.00**

« < Show Page  Of 1 Page(s) > »

Entry per page

- E. Click the **pencil** under Device Conditions to begin the questionnaire.
- F. Toggle the response to each question about the device between **Yes and No**.
  1. Enter the IMEI of the device, if available.
  2. The estimated trade-in value for the device will update.
  3. The actual trade-in value will depend on the device's condition once received by Rogers.
  4. Click Update.



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A DEVICE TRADE-IN

### 4 Retrieval Method

No of Trade-In Device(s) <sup>1</sup> 1 Email for Trade-in Notification <sup>1</sup> test@rogers.com Account Number for trade in credit 793734492 Bulk Trade-in Template <sup>1</sup> Choose file Upload File Add New Row <sup>1</sup>

User Name*	Model	Device Condition	Retrieval Method* <sup>1</sup>	Estimated Trade-in Value	Estimated Total Trade-in Value	Action
test user	Apple iPhone 11 64 GB	Complete	<div><div>Email Waybill <sup>G</sup> </div><div>Select</div><div>Email Waybill</div><div>Print Waybill</div><div>Send Return Kit</div></div>	\$351.90	\$351.90	Duplicate  Delete

**Email Waybill**

Email address for Waybill

☐ Same as shipping address for previous device

First Name  Last Name

Address Powered by AddressComplete

Please enter an Address

☐ Enter Address Manually

Street Number <sup>H</sup>  Street Name

Suite/Apt/Buzz # (Optional)  City  Province

Postal Code  Contact Number  Company Name (Optional)

Total Trade-in Value: \$351.90

« < Show Page 1 Of 1 Page(s) > » Entry per page 10

**Customer Information** <sup>J</sup>

First Name  Last Name  Email

G. Select the desired **retrieval method**.

- A return waybill for the device can be shipped, emailed to the user of the device, or printed.

H. Provide the required information, if applicable. Click **Save**

I. If you are seeking to trade-in more than one device, you can click Add New Row and repeat the same steps.

J. Once you've added all the devices you are seeking to trade in to the Customer Information section, enter your First and Last names and Email Address.

Click **Continue**.



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A DEVICE TRADE-IN

### 5 Confirmation

#### Trade-in Device(s):

Review Trade-In Request

Back

User Name	Model	Device Operational	Physical Damage	Damage to Display	Device unlocked	Canadian Device	Address	Estimated Trade-in Value	Estimated Total Trade-in Value	Expected IMEI
test order	iPhone 11	Yes	Yes	Yes	Yes	Yes	test@rogers.com	\$351.90	\$351.90	

Total Trade-in Value For 1 device(s): **\$351.90**

Customer Information

First Name

Last Name

Email


test

order


test@rogers.com

Prepare your device


Before shipping your device to us, just make sure to follow the instructions below.




1.Backup all your content



2.Sign out of all accounts <sup>(i)</sup>



3.Erase all information (Factory Reset)



4. Use the provided waybill and send back your device(s)  
\* Shipping guidelines: <sup>(i)</sup>

☐ I agree that all trade-in values are subject to change once assessed by the Rogers Trade-In team and sold. I understand that proper packaging must be used in order to return the device(s).

Cancel

Confirm Trade-In

- Review the **summary** of the Trade-in Request to ensure everything is accurate.
- It is important to prepare all devices prior to shipment:
  - Back up all your existing content.
  - Sign out of all accounts on the device.
  - Erase all information by completing a factory reset.
  - Ship the device back using the provided waybill.
- Click the **checkbox** to agree to the terms and conditions.

Click **Confirm Trade-in**.

*A confirmation will appear with the Request ID and the DLM ID(s).*

*An email will also be sent with the request details, including the Request ID and DLM  
Click **Print Waybill** to access the return waybills, if applicable.*

*After a final assessment of your device(s), the trade-in credit will be applied to the account within 2-3 billing cycles.*



# ROGERS DIRECT DEDICATED ORDERING SITE

A STEP BY STEP GUIDE TO SUBMIT A DEVICE TRADE-IN

## How to Trade-In your Device (with an order)


### 1 Select Order Type

Click the **New Activation or Hardware Upgrade** tile on the Rogers Direct landing page.


For New Activation & Hardware Upgrade orders, place the orders as what you normally do (no changes on the process)

### Place Wireless Order


Order Type(s)




New Activation



Hardware Upgrade



Activate a SIM Card



Trade-in only

Existing Account Number(Optional)

Hardware Billing Method

Rogers Wireless Monthly Airtime Invoice

Continue

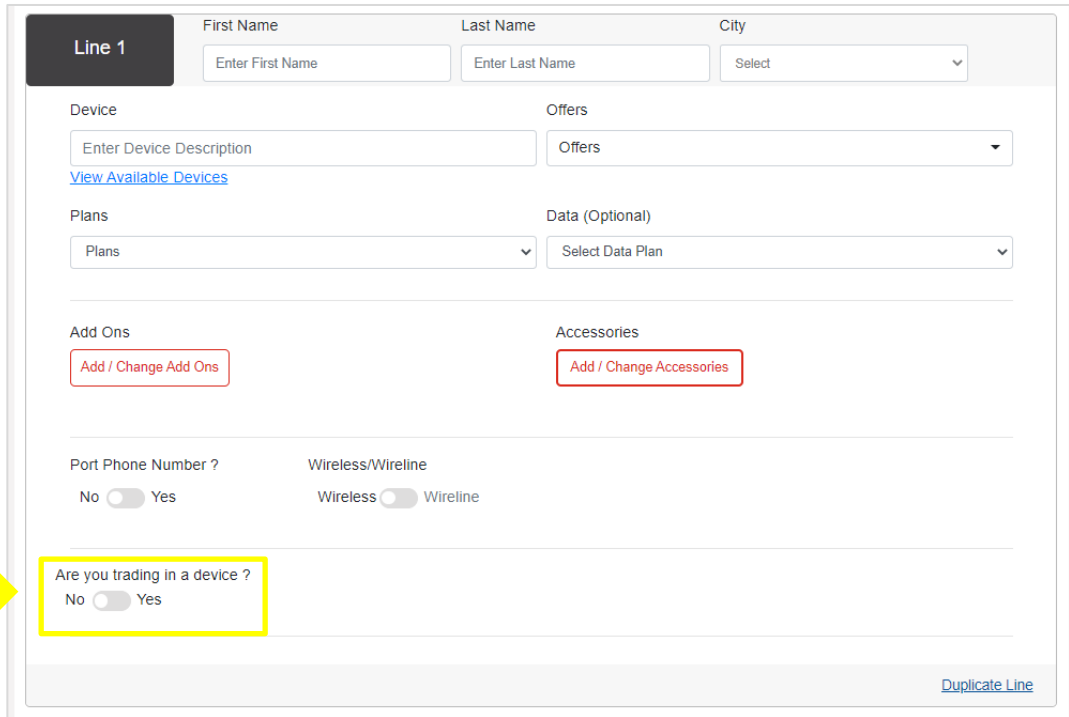




# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SUBMIT A DEVICE TRADE-IN

- 2 The Trade-In option is default to No, Click **Yes** to enable it



**Line 1**

First Name: Enter First Name Last Name: Enter Last Name City: Select

Device: Enter Device Description [View Available Devices](#)

Offers: Offers

Plans: Plans Data (Optional): Select Data Plan

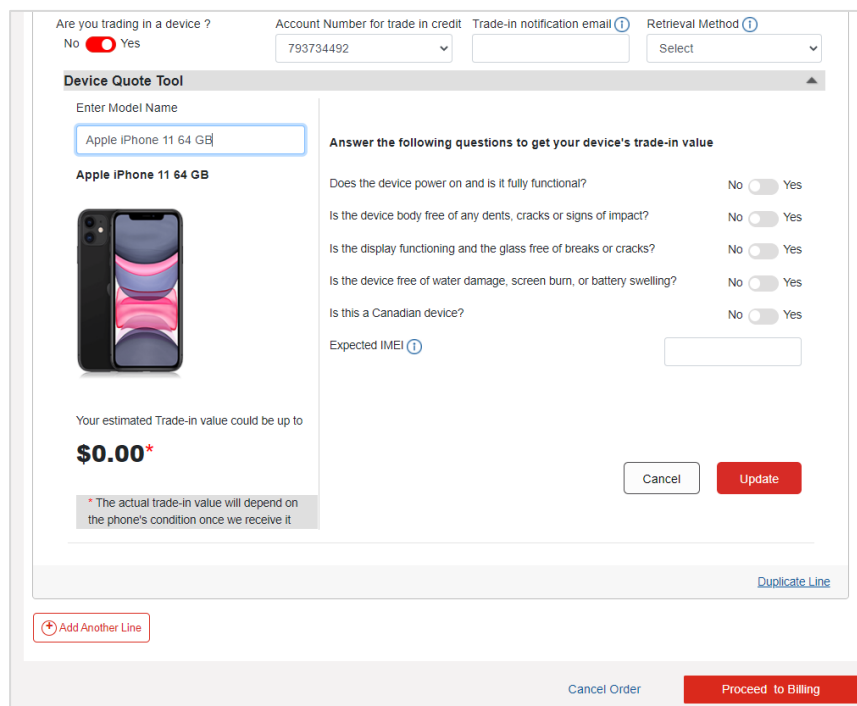
Add Ons: Add / Change Add Ons Accessories: Add / Change Accessories

Port Phone Number ? No Yes Wireless/Wireline: Wireless Wireline

Are you trading in a device ? No Yes

[Duplicate Line](#)

- 3 Fill out all the required information, proceed to Billing and submit the order




Are you trading in a device ? No Yes Account Number for trade in credit: 793734492 Trade-in notification email: Retrieval Method: Select

**Device Quote Tool**

Enter Model Name: Apple iPhone 11 64 GB

**Apple iPhone 11 64 GB**



Your estimated Trade-in value could be up to **\$0.00\***

\* The actual trade-in value will depend on the phone's condition once we receive it

**Answer the following questions to get your device's trade-in value**

Does the device power on and is it fully functional? No Yes

Is the device body free of any dents, cracks or signs of impact? No Yes

Is the display functioning and the glass free of breaks or cracks? No Yes

Is the device free of water damage, screen burn, or battery swelling? No Yes

Is this a Canadian device? No Yes

Expected IMEI:

[Cancel](#) [Update](#)

[Duplicate Line](#)

[Add Another Line](#)

[Cancel Order](#) [Proceed to Billing](#)



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SEARCH FOR A TRADE-IN ORDER

### How to search for a Trade-In order from the dashboard

1 From the **Manage** section at the top, choose the **Trade-In Dashboard** option.



2 Trade-In Management Dashboard

A trade-in order can be searched with the parameters of:

- Date range of From and To
- DLM ID
- Request ID
- Customer Name
- Waybill Number
- Status

Click the **DLM ID** number (hyperlinked in blue) to see the details of the trade request and the device (including Trade-In Quote vs Trade-In Results).

Trade-In Management Dashboard										
Filters										
Request Date	DLM ID or Web Order Number			Customer Name	Waybill Number		Status			
<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>		All	<input type="button" value="Search"/>		
Request Date	DLM ID	Web Order	Company Name	Customer Name	Model	Waybill Number	Estimated Trade-In	Trade-In Incentive	Current Status	Last Status Change Date
16 Feb 2022	<a href="#">DLM32193</a>	DT130908	Ameen's Corporation	test	Apple iPhone 11 Pro Max 64 GB	<a href="#">333388485026</a>	\$568.80	\$0.00	Awaiting Device Return	16 Feb 20
16 Feb 2022	<a href="#">DLM32192</a>	DT130907	Ameen's Corporation	sindhu		<a href="#">333388166527</a>	\$0.00	\$0.00	Awaiting Device Return	16 Feb 20
15 Feb 2022	<a href="#">DLM32178</a>	DT130898	Ameen's Corporation	test1	Apple iPhone 11 Pro Max 64 GB	<a href="#">333387130623</a>	\$568.80	\$0.00	Awaiting Device Return	15 Feb 20
15 Feb 2022	<a href="#">DLM32179</a>	DT130898	Ameen's Corporation	test2	Apple iPhone 12 Mini 64 GB	<a href="#">333387130763</a>	\$130.90	\$0.00	Awaiting Device Return	15 Feb 20
15 Feb 2022	<a href="#">DLM32176</a>	DT130897	Ameen's Corporation	test1	Apple iPhone 11 Pro Max 64 GB	<a href="#">333387118784</a>	\$568.80	\$0.00	Awaiting Device Return	15 Feb 20



# ROGERS DIRECT DEDICATED ORDERING SITE

## A STEP BY STEP GUIDE TO SEARCH FOR A TRADE-IN ORDER

3

### Request Details

If any action needs to be taken by the customer, an email containing a link will be sent to the person's email address entered for notification about the device trade-in. Here they can find updates in the **Current Status** section.

To go back to the Dashboard search page, click **Cancel** at the bottom.



Shop ▾ Update ▾ Manage ▾

#### Trade-In Management Dashboard

##### REQUEST DETAILS

User Name	test	Billing Account Number	793734492
Request Date	2/16/2022 1:10:00 PM	Web Order	DTI30908
DLM ID	DLM32193	Waybill Number	333388485026

##### DEVICE DETAILS

Make	Apple	IMEI	
Model	iPhone 11 Pro Max	Current Status	Awaiting Device ▾
Memory	64		

##### CREDIT DETAILS

Criteria	Trade-In Quote	Trade-In Results
Total Credit	568.8000	0.0000
Trade-in Incentive	0.0000	0.0000

